

# FINANCIAL SUPPORT FORM

**Worried about your finances? Complete our form to help us understand your current financial situation. This means we can find a way to support you based on your needs.**

Simply download this form to Adobe Acrobat, complete and return to [forbearance@aldermore.co.uk](mailto:forbearance@aldermore.co.uk). We'll then be in touch to discuss how we can help. If you have any questions or would like to speak to us, you can call us on 0118 955 6675. We're open Monday to Friday, 9am to 5pm excluding bank holidays.

## Contact Details

<b>Customer name</b>	
<b>Contact name</b>	
<b>Phone number</b>	
<b>Email Address</b>	

## Information we need

<b>Asset Finance agreement number</b>		
<b>What type of asset finance agreement do you have with Aldermore?</b>		
<b>Do you have any other asset finance agreements not with Aldermore?</b>		
<b>Company type</b>	Individual or partnership	Limited company

# Limited customers

## Information we need

<b>Do you have multiple agreements?</b>	
If <b>Yes</b> selected to previous question:	
Do you require a payment deferral on all agreements?	
<b>Is your Agreement with us in your personal name or a business name?</b>	
If <b>Personal</b> selected to previous question:	
Why do you need this payment deferral?	
What is your normal annual income?	
What is your current level of income compared to your normal level of income?	
How do you see this changing over the next 3 months?	
If <b>Other</b> selected to previous question:	
Please provide a short description with more detail	
If <b>Business</b> selected to previous question:	
Why do you need this payment deferral?	
What is your normal annual turnover?	
What is your current level of turnover compared to your normal level of annual turnover?	
How do you see this changing over the next 3 months?	
If <b>Other</b> selected to previous question:	
Please provide a short description with more detail	

# Limited customers

## Information we need

<b>If Business selected to previous question:</b>			
What have you been able to do with other overheads - for example, staff costs, operating costs, property rents etc	Furlough of staff	Reduced salaries	Other
	Staff redundancy	Rent deferral	None
	Payment holidays on borrowing	Deferred other payment	
If <b>Other</b> selected to previous question:			
Please provide a short description with more detail			
<b>What business sector do you work in?</b>			
<b>Please describe your principal business activity?</b>			
<b>To the best of your knowledge, is your account in arrears?</b>			
<b>If your direct debit with Aldermore Asset Finance has been cancelled, are you happy for us to reinstate the mandate ready for your next payment?</b>			
<b>Can you afford to make any payment towards your rentals?</b>			
If <b>No</b> selected to previous question:			
You can apply for a 3 month payment deferral. Please complete and submit this form to proceed.			
If <b>Yes</b> selected to previous question:			
Please select your preferred payment deferral option			
If <b>Other</b> selected to previous question:			
Please tell us what you're looking for			
<b>Would you like to extend the term of your agreement, or spread any deferred payments over the remaining term of the agreement?</b>			

# Individual or partnership customers

## Information we need

How many adults live in your home	
Dependants under 16 living with you	
Dependants 16 - 17 living with you	
Dependants not living with you	

This is monthly income after tax. If you are paid weekly, please input the figure multiplied by 4. e.g. £100 per week x 4 = £400. If you are self-employed, please use the lowest income figure for the past 3 months. If no income - please input £0.

## Monthly income after tax

Earnings borrower 1	
Earnings borrower 2	
Earnings from any further employment	
Tax credits	
Child benefit	
Child maintenance	
Personal Independence Payment (PIP) / Employment and Support Allowance (ESA)	
Other benefits	
Bursaries	
Pensions	
Savings	
Investment income	
Rental income	
Other	

# Individual or partnership customers

This is monthly expenditure. For weekly bills - please multiply by 52 and divide by 12. For example £100 per week on food x 52 weeks = £5200, divide by 12 months = £433.33.

## Total monthly expenditure after tax – monthly food & housekeeping

<b>Monthly mortgage/rent</b>	
<b>Electricity</b>	
<b>Gas</b>	
<b>Water</b>	
<b>Other utility costs</b>	
<b>Council tax</b>	
<b>Ground rent / service charge</b>	
<b>Telephone / internet bill</b>	
<b>Food &amp; toiletries</b>	
<b>Clothing</b>	
<b>Child maintenance</b>	
<b>Childcare</b>	
<b>School meals</b>	
<b>Other</b>	
<b>Please specify other combined costs</b>	

This is monthly expenditure. For weekly bills - please multiply by 52 and divide by 12 for example £100 per week on food x 52 weeks = £5200, divide by 12 months = £433.33

# Individual or partnership customers

## Total monthly expenditure after tax – monthly communications & leisure

<b>Medical / dental / optical costs</b>	
<b>Mobile phone(s)</b>	
<b>Television fees</b>	
<b>Membership fees</b>	
<b>Pets</b>	
<b>Transport</b>	
<b>Fuel costs</b>	
<b>Telephone / internet bill</b>	
<b>Car expenses (MOT, tax etc)</b>	
<b>Car insurance</b>	
<b>Life insurance</b>	
<b>Home insurance</b>	
<b>Reason for no home insurance</b>	
<b>Pensions</b>	
<b>Endowment premiums</b>	
<b>Other</b>	
<b>Please specify other cost</b>	

“Priority debts” are car hire purchase, council tax arrears, any CCJ’s. “Non- priority debts” are unsecured loans, credit cards, catalogue payments.

# Individual or partnership customers

	Existing debts 1	Existing debts 2	Existing debts 3
Company			
Monthly payment			
Remaining balance			
Debt priority			

	Existing debts 4	Existing debts 5	Existing debts 6
Company			
Monthly payment			
Remaining balance			
Debt priority			

## Other existing debts

Company	Debt Type (H/P, Credit, Loan etc)	Total balance	Arrears	Monthly payment

# Declaration

In submitting this form, I confirm that the information I have given is an accurate record of my financial position. I consent to this information being recorded and used in relation to my agreements with Aldermore Bank.

**Signature**

**Your information will only be used to help progress your request.**

**Date**